PART II – SOFTWARE

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Introduction

Minimum PC Specifications

Consider a number of factors when determining the correct PC specifications for different scenarios. The Database Server usually has the highest specification requirements. Consider the following factors when specifying the Database Server:

- Number of doors (Terminals)
- Number of Tagholders supported by the System
- Number of client (Module) connections to the Database

Database Server			
Tagholders (Users)	**0 – 1 000**	**1 000 – 5 000**	**> 5 000**
Doors	**0 – 50**	**50 – 100**	**> 100**
Processors A high performance model released within the last three months	1 Desktop Processor	1-2 Server Processor(s)	2 or more Server Processors
Free Memory Available for use by the Database Server only	1 GB	2 GB	4 GB
Free Hard Disk Space Needed for Database storage, backups and archived copies	80 GB	160 GB	320 GB
Operating System Validated Operating System platforms	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional Microsoft Windows 2003 (Only with SQL Server)	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional Microsoft Windows 2003 (Only with SQL Server	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional Microsoft Windows 2003 (Only with SQL Server)
Database Server Supported Database platforms	FireBird Microsoft SQL Server 2005 (Standard Edition) Microsoft SQL Server 2000 SP4	FireBird Microsoft SQL Server 2005 (Standard Edition) Microsoft SQL Server 2000 SP4	Microsoft SQL Server 2005 (Standard Edition) Microsoft SQL Server 2000 SP4

The number of client connections to the Database Server will affect the performance of the Database Server. Adjust the specification allowing for all client connections to perform Database tasks efficiently.

The volume of transactions per Site affects the performance of the Database Server. Adjust the specification allowing for rapid Database growth and Reports that work with large result sets.

This specification is for a dedicated Database Server only, without additional Software (third-party or ImproNet Modules).

ImproNet Module PC's

Ensure that you install all ImproNet Modules on dedicated PC's.

Standard Software Modules (Engine, Access (including Card Designer), QuickTag, Visitor, Transaction Viewer, Alarms Client)			
Tagholders (Users)	**0 – 1 000**	**1 000 – 5 000**	**> 5 000**
Doors	**0 – 50**	**50 – 100**	**> 100**
Processors A high performance model released within the last three months	1 Desktop Processor	1 Desktop Processor	1 Desktop Processor
Free Memory Available for use by each Software Module only	512 MB	768 MB	1 GB
Free Hard Disk Space Needed for Database storage, backups and archived copies	80 GB	80 GB	80 GB
Operating System Validated Operating System platforms	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional

Optional Client Software Modules (Graphics Designer, Graphics Runtime)			
Tagholders (Users)	**0 – 1 000**	**1 000 – 5 000**	**> 5 000**
Doors	**0 – 50**	**50 – 100**	**> 100**
Processors A high performance model released within the last three months	1 Desktop Processor	1 Desktop Processor	1 Desktop Processor
Free Memory Available for use by each Software Module only	768 MB	1 GB	2 GB
Free Hard Disk Space Needed for Database storage, backups and archived copies	160 GB	160 GB	160 GB
Display Monitor and graphics accelerator	1 024 x 768 128 MB On-board RAM	1 024 x 768 128 MB On-board RAM	1 024 x 768 128 MB On-board RAM
Operating System Validated Operating System platforms	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional

Optional Server Software Modules (Impro Touch, Impro Vision)			
Tagholders (Users)	**0 – 1 000**	**1 000 – 5 000**	**> 5 000**
Doors	**0 – 50**	**50 – 100**	**> 100**
Processors A high performance model released within the last three months	1 Desktop Processor	1-2 Server Processor(s)	2 or more Server Processors
Free Memory Available for use by each Software module only	1 GB	2 GB	4 GB
Free Hard Disk Space Needed for Database storage, backups and archived copies	160 GB	160 GB	160 GB
Operating System Validated Operating System platforms	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional	Microsoft Windows Vista (Business or Ultimate) Microsoft Windows XP Professional

The number of third-party devices that are used by each optional Server affects the performance of the System. Adjust the specification to allow the optional Servers to run at an optimal level.

The number of client connections to each optional Server affects the performance of the System.

Known Issues

- There are known isolated cases of ImproNet not installing correctly on some **Dell** PC's

ImproNet Applications

The ImproNet Software Suite consists of a collection of Modules and Utilities.

The Modules form the core of the ImproNet Suite and provide control for everyday and important functions. The Utilities provide support for advanced configuration and system maintenance. This section provides a brief description of the ImproNet Modules and Utilities.

ImproNet Modules

It is possible to run the entire ImproNet Software Suite on a single PC. However, the Suite is designed to operate on multiple PC's in a Client-Server configuration. Therefore, to ensure correct functioning, it is essential to have dedicated PC's as specified in this Manual.

The configurable aspect of the ImproNet Modules enables efficient operation in LAN and WAN infrastructures; each ImproNet Module performs a specific function.

Access Module

ImproNet Access is the configuration module for ImproNet. It performs a number of important functions including:

- Site and Host configuration.
- Hardware configuration – enables an installer to define and configure ImproX hardware such as Terminals and Controllers.
- Tagholder Access Group configuration. The key element of access control – a Tagholder Access Group is a combination of **when** (Access Time Patterns) and **where** (Areas) Tagholders have access.
- The Live Video Image Capture feature enables capture of photographs of Tagholders using live video from a web camera. Photographs captured in this way are inserted into the stored Tagholder data and displayed in the Add Tagholder or Edit Tagholder screens for that Tagholder.
- Photographs (in suitable formats) can also be loaded from files and inserted in the same way.
- Batch card printing is a feature of this Module.

Engine Module

ImproNet Engine is the communications Module. It is required to do the following:

- Monitor the Database for edits made by ImproNet client applications such as ImproNet Access, or QuickTag. Edits or changes are communicated to the ImproX Controllers.
- Polls the ImproX Controllers for transactions, then logs the transactions to the ImproNet Database.

- Runs the ImproNet Reports web server.

Engine must be running for Web Reports to run.

- Open socket connection ports for Modules such as ImproNet Graphics, which make a direct connection to the Engine.

Web-based QuickTag Module

The web-based QuickTag Module is intended for use for example, by an operator using a PC at a location remote from the System's Access Host PC. This Module requires no extra ImproNet software installation, simply installing Java Runtime Environment V1.60 and above allows any member of your staff access to the Module.

The Module's basic function is enrolling Tags so employee Tagholders and visitor Tagholders may access selected areas at named times. As this is an enrollment Module, each PC running the web-based QuickTag Module must connect to a Registration Reader.

The benefit of running this now entirely web-based Module, is less bandwidth usage promoting improved network speed.

You may use the web-based QuickTag Module with Windows® Internet Explorer 7 (and above) or alternatively Firefox 2 (and above).

QuickTag Module

The QuickTag Module is intended for use for example, by an operator using a PC at a location that is remote from the System's Access Host PC. This Module could typically be installed on a PC in the Reception Area. The QuickTag Module is a rapid Tagholder/Tag entry Module for enrolling both Employee and Visitor Tagholders into the Access Control System. This Module's basic function is to add Tags so Employees and persons visiting the company may have access to selected areas at named times.

This Module also allows the Supervisor to disable certain editing features, thus improving the security of this Module. By disabling these features, the operator has limited access and therefore cannot change any sensitive setting in the System. Each button within the application can be disabled.

The Live Video Image Capture feature enables capture of photographs of Tagholders using live video from a web camera. Photographs captured in this way are inserted into the stored Tagholders data and displayed in the Add Tagholder or Edit Tagholder screens for that Tagholder. Photographs (in suitable formats) can also be loaded from files and inserted in the same way.

Visitor Module

The Visitor Module is designed to be used, for example, by an operator using a PC remote from the Systems Access Host PC. This Module could typically be installed on a PC in the Reception Area. The Visitor Module is a rapid Tagholder/Tag Entry Module for enrolling Visitors into the

Access System. It is intended to be a front-desk, Reception area, application. This Module's basic role is to add Tags so persons visiting the company may have access to selected areas at specified times.

This Module also has the facility of setting up Visitors' Tags so that they cannot gain access to a door unless a Host Employee first presents a Tag, after which the Visitor's Tag should be presented within ten seconds. This facility enhances the security of the company by not allowing Visitors to walk freely into sensitive non-Visitor areas.

Graphics Designer Module

Used to create graphical plan representations of Sites, buildings, offices, car parks, and so on within a Site. Graphics Designer permits the arranging of icons that represent buildings on a Site map, and icons that represent ImproX hardware units on Floor Plans within those buildings. We suggest that Graphics Designer be installed on a secure PC to limit the possibility of the setup being tampered with.

Graphics Runtime Module

This Module provides real-time graphical monitoring of the Site. This Module can be used to display alarms from related systems such as Ziton or CaddX, and to acknowledge these alarms. Initial set-up is made via the Graphics Designer Module. At Runtime the operator chooses which Ground Plan or Floor Plan to display. Thereafter the operating actions are limited to responding to any alarm displays, finding the last known position of a Tagholder, displaying transactions and so on.

Card Designer Module

The Card Designer Module allows the user to design templates for use with Credit Card Tags. These templates can then be used to print information on to these tags, such as company name, Tagholder's name, ID number, employee number, department, barcode, etc, as well as a photograph of the Tagholder. The related batch card printing is a feature of the Access Module.

Alarms Module

This Module provides real time monitoring of alarm transactions and acknowledging of alarms.

Transaction Viewer Module

The Transaction Viewer client Module gives a live real-time view of all types of transactions in the System. It displays the names of the access points (Locations) and details of the persons who have entered or exited those Locations. The process can be set to monitor the whole Site, or just a selected Zone or access point. The Module supports Tagholder image display as well. The Transaction Viewer client process may be run on any machine on the network and more than one Module can run simultaneously.

Ziton Server Module

This Module interfaces the third-party Ziton Fire Alarms system to ImproNet. The Impro Ziton Server permits alarms from one or more Ziton Fire Alarm Panels to be displayed on, and acknowledged from, the associated Floor Plan in the Graphics Runtime Module.

CaddX Server Module

This Module interfaces the third-party CaddX Alarm system to ImproNet. The CaddX Server Module displays alarms from CaddX Alarm Panels. Acknowledgement of alarms takes place from graphics Floor Plans in the Graphics Runtime Module.

DVR Server Module

The DVR Server Module controls the operation of a related iNet DVR, or Vista CCTV surveillance system. This Module lets the ImproNet operator select cameras, zoom, pan, and perform other functions in the CCTV system using the ImproNet Graphics Runtime Module.

Ganz Server Module

The Ganz Server Module allows integration of Ganz CCTV surveillance systems with the ImproNet Software.

Vision Server Module

The Vision Server Module currently integrates the Mirasys and Bosch CCTV surveillance systems with the ImproNet Software.

Biometric Server Module

Embedded in the ImproNet Software, the Biometric Server Module integrates selected biometric readers into an ImproNet System. This Module uses a centralized Database, and permits the user to add, edit or delete bio-templates. This Server is part of the Impro Touch concept.

ImproNet Utilities

Archive Utility

The Archive Utility enables you to create copies of the ImproNet Database on specified dates. You can use these Database copies to generate transaction reports for a particular historical period. Running Archive also decreases the size of the ImproNet Database.

Database Upgrade Utility

This Utility enables automatic updating of the ImproNet Database. The Utility checks for available update scripts and processes them automatically.

IBConsole Utility

IBConsole is a third-party database configuration and administration tool. You can use IBConsole to perform advanced configuration and administration tasks on the ImproNet Database.

Import Utility

This Utility is used to import comma separated value (CSV) files into the ImproNet Database. You can use it to import data such as employee records from other applications, to the ImproNet Database.

Find Duplicates Utility

Importing CSV files into the ImproNet Database can result in duplicate records. The Find Duplicates Utility enables you to search the Database for, and delete duplicate records.

IXP200 Conversion Utility

The IXP200 Conversion Utility facilitates conversion of an IXP200 Database to an ImproNet Database.

This Utility converts user data only. Ensure that you reconfigure Site information in ImproNet.

Pump Utility

Pump transfers user-defined data from the existing ImproNet Database to a new empty database when ImproNet is upgraded to a new version.

Translate Utility

This Utility facilitates changing the field names in the ImproNet Database to words of another language. The Translate Utility requires you to manually enter replacement text.

Unlock Utility

The Unlock Utility enables you to activate applications that are otherwise disabled. You do this by entering a code called a *Product Unlock Key* into the Utility.

Ethernet Configuration Utility

Communications between the Host PC and the ImproX EC uses Ethernet protocols. The ImproX EC must be configured for the Ethernet protocol in use on the LAN/WAN, using the Ethernet Device Configuration Utility software. The Ethernet security and operational settings for the ImproX EC are also configured in the Ethernet Device Configuration Utility.

Ethernet Discovery Utility

The Ethernet Discovery Utility allows the following actions:

- Detection of ImproX EC^{II} Controllers on the network.
- Configuration of the network address settings.
- Configuration of the ImproX EC^{II} Controllers settings.

Firmware Upgrade Utility

The Firmware Upgrade Utility lets you perform the following actions:

- Identify Firmware versions of connected Hardware.
- Selection and configuration of Communications Port.
- You may Ping the connected Hardware (feedback informs you of whether Hardware is connected and working as specified).
- Perform in-field Firmware Upgrades to connected Hardware.

Manual Auto-ID Utility

This Utility lets you add Controllers and Terminals not previously added in Access. You may also edit selected Controller and Terminal properties (for example: Site SLA, Unit Type, Fixed Address, Controller LA and Terminal LA) or delete Controllers and Terminals.

Peripheral Hardware

ImproNet uses various peripheral hardware devices to perform a software protection function. Some ImproNet Modules search for these devices on start-up. If the required device is not present, the Module does not run. Some devices also perform Tag enrollment and communication functions.

ProxMate

The ProxMate performs a **Tag enrollment** and **software protection** function. The ProxMate connects directly to the PC's RS232 serial port or to the Host Interface that connects to the PC. There are two versions of ProxMates.

INS900

INS900 is bundled with the **INS904** software package. The following Software Modules run with the ProxMate:

- Access
- QuickTag
- Visitor
- Graphics Designer
- Graphics Runtime

*An additional unlock code is required if the ProxMate is required to run the **iNet DVR** integration. Contact your local Impro Distributor for more information.*

Utility ProxMate – XPM910

XPM910 Utility ProxMate is generally used when ImproNet Modules are required to run on multiple PC's. The Utility ProxMate enables you to run the following Modules:

- QuickTag
- Visitor
- Graphics Runtime
- Graphics Designer

The Utility ProxMate requires an additional unlock code to run ImproNet Access.

Host Interface—Serial Communications Converter

The Host Interface does the following:

- Acts as an RS232 to RS485 converter
- Performs a software protection function
- Facilitates inter-controller communications

USB Enrollment Readers

USB Enrollment Readers are compatible with ImproNet software V6.4.4 or later only.

USB Enrollment Readers perform similar functions to standard Enrollment Readers, but have different communications architecture and support additional features.

New Features

- USB connectivity
- Support for third-party readers and Tag Enrollment
- HID Tag support
- MIFARE® Tag support

ImproX RH

The ImproX RH is a USB version of the Host Interface. It is used for the following:

- RS485 to USB converter
- Software protection—ImproNet Engine requires an ImproX RH to start-up.

Facilitates inter controller Communications—the ImproX RH must be connected to an external battery backed-up power supply to ensure that inter controller communications is maintained during a power failure or PC reboot.

The ImproX RH does not support the ProxMate; however, the following alternatives are available:

- **ImproX RRA**—supports the enrollment of **125 kHz Impro** and **HID** Tags.
- **ImproX RRM**—supports the enrollment of **MIFARE® Tags**.

The ImproX RH also supports the standard **ImproX Antenna Readers** and **MIFARE® Remotes**.

ImproX RS

The ImproX RS enables third-party readers such as **Barcode** and **Magstripe** readers, to interface with the ImproNet System as enrollment readers.

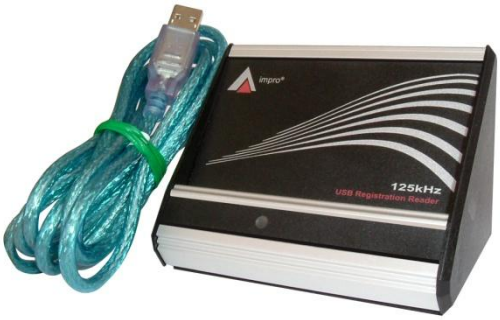
It also performs a software protection function for the same Modules supported by the Utility ProxMate:

- QuickTag
- Visitors
- Graphics Designer
- Graphics Runtime

ImproX RR

The ImproX RR is an external Enrollment Reader that connects direct to the USB Port of the PC.

The ImproX RR performs a dual function:



- Authentication device:
  - interfacing with the ACCESS Software Module on the various Database platforms.
  - interfacing only with the UTILITY Software Modules across the Firebird and SQL Server Database platforms.
- Registration of **125 kHz Tags**

ImproX RM

The ImproX RM is an external Enrollment Reader that connects direct to the USB Port of the PC.

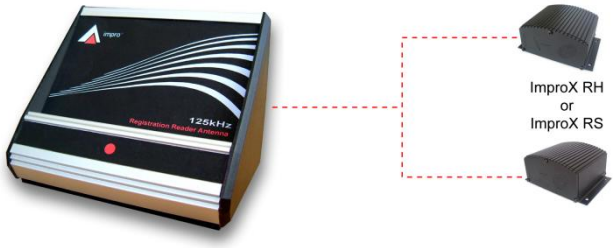
The ImproX RM performs a dual function:

- Authentication device:
  - interfacing with the ACCESS Software Module on the various Database platforms.
  - interfacing only with the UTILITY Software Modules across the Firebird and SQL Server Database platforms.
- Registration of **13.56 MHz Tags**

ImproX RRA

The ImproX RRA is an external Enrollment Reader that connects to an ImproX RH or ImproX RS.

The ImproX RRA reads **125 kHz Tags**.



ImproX RRM

The ImproX RRM is an external Enrollment Reader that connects to an ImproX RH or ImproX RS.

The ImproX RRM reads **MIFARE® 13.56 MHz Tags**.

ImproNet Network Specifications

The ImproNet Suite is designed to run over a network in Client-Server mode. However, it *can* also run successfully on a single PC.

Architecture

Client-Server

Client-Server architecture consists of users' PC's (Clients) connected via a network to a central host (Server). In most situations, Client PC's are workstations that access files or databases, or applications running on one or more Servers.

In ImproNet, the following are **Server** components:

- ImproNet Engine
- ImproNet Database

The rest of the applications are **Client** components.

Software Connection Relationships

Figure 1 shows the relationship between the ImproNet Database and ImproNet Client applications.

Socket connections enable communication between PC's. **Database connections** enable communication between PC's and the ImproNet Database. **Jaybird** is an interface component installed with the Firebird database; it facilitates database interaction.

Network Hardware

An ImproNet compatible network requires the following hardware:

- **CAT5** or **CAT6 UTP** cabling
- **100 Mbps** or faster, **TCP/IP** enabled Network Interface Cards (NICs)

Routers

If routers or switches are used, they must conform to the following:

- **TCP/IP** protocol
- **100 Mbps** or faster

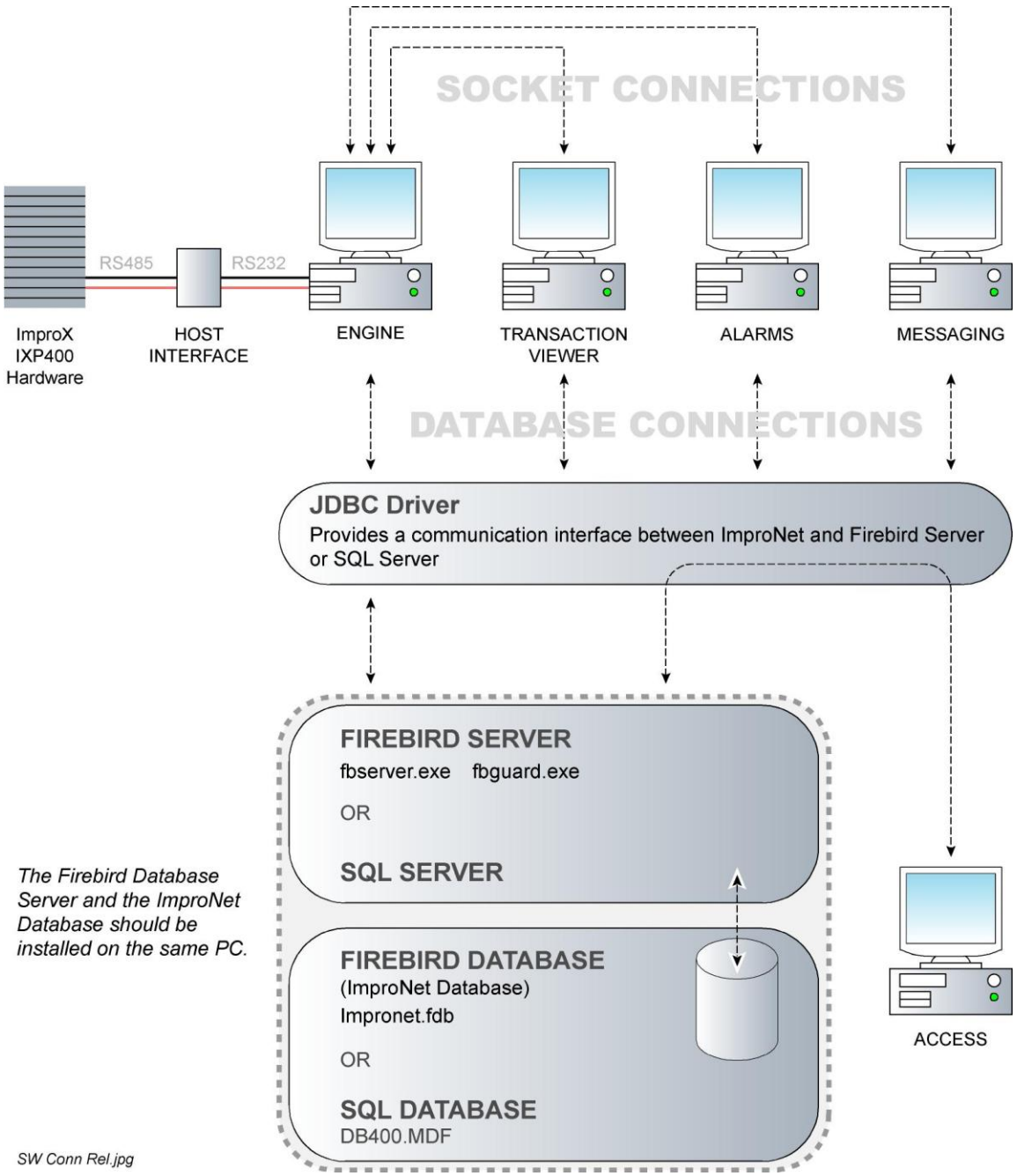


Figure 1 – Software Connection Relationships Diagram

ImproNet Modules in a Network Environment

The ImproNet Suite is designed to run over a network in Client-Server architecture. However, all Modules can run on a standalone PC if required. The following components are important when running ImproNet over a LAN or WAN:

- ImproNet Database
- Firebird Database Server or SQL Server
- ImproNet Engine

ImproNet Database

ImproNet uses a **Firebird** Database by default. It is installed with ImproNet during the Software installation process. The default location for the Database is as follows:

- C:\ImproNet\Database\Impronet.fdb

Impronet.fdb *is the name of the database file.*

Firebird is an open-source product—it has no licensing fee. For more information refer to the following websites: http://www.opensource.org and http://www.firebirdsql.org/.

Firebird Server

Firebird Server is a Database Server program that facilitates connections between the **ImproNet Database** and ImproNet Applications such as **Engine** and **Access**.

Firebird Server must be installed in the same PC as the ImproNet Database.

SQL Server

SQL Server is a Database Server program that facilitates connections between the **ImproNet Database** and ImproNet Applications such as **Engine** and **Access**.

ImproNet Engine

ImproNet Engine functions primarily as a **Communication Server**. It performs the following functions:

- Retrieves transactions from ImproX Controllers.
- Monitors the ImproNet Database for changes.
- Communicates Database changes to the ImproX Controllers.

Some Client Applications, such as **Graphics Runtime**, **Transaction Viewer**, and **Alarms**, process and report information in real-time. To do this, they use **TCP/IP** socket connections to connect to the Engine.

Socket connections are also used to send messages to ImproNet Engine.

For example, when Graphics Runtime initiates a **Door Unlock** command, it is sent to the Engine via a socket connection. The Engine then sends the command to the Access Control hardware.

Table 1 on page 21 displays the **Socket Ports** used by ImproNet.

Ports	Port Number
Transaction	26663
Alarm	26661
Messaging	26665
Host Validation	26669
Door Status	26667
Firebird Server	3050

Table 1 – ImproNet Socket Ports

You can configure Socket Ports in ImproNet Access.

The following ImproNet Client Modules connect to the Engine, or the ImproNet Database, or to both.

- Access
- QuickTag
- Visitor
- Alarms
- Transaction Viewer
- Graphics Designer
- Graphics Runtime

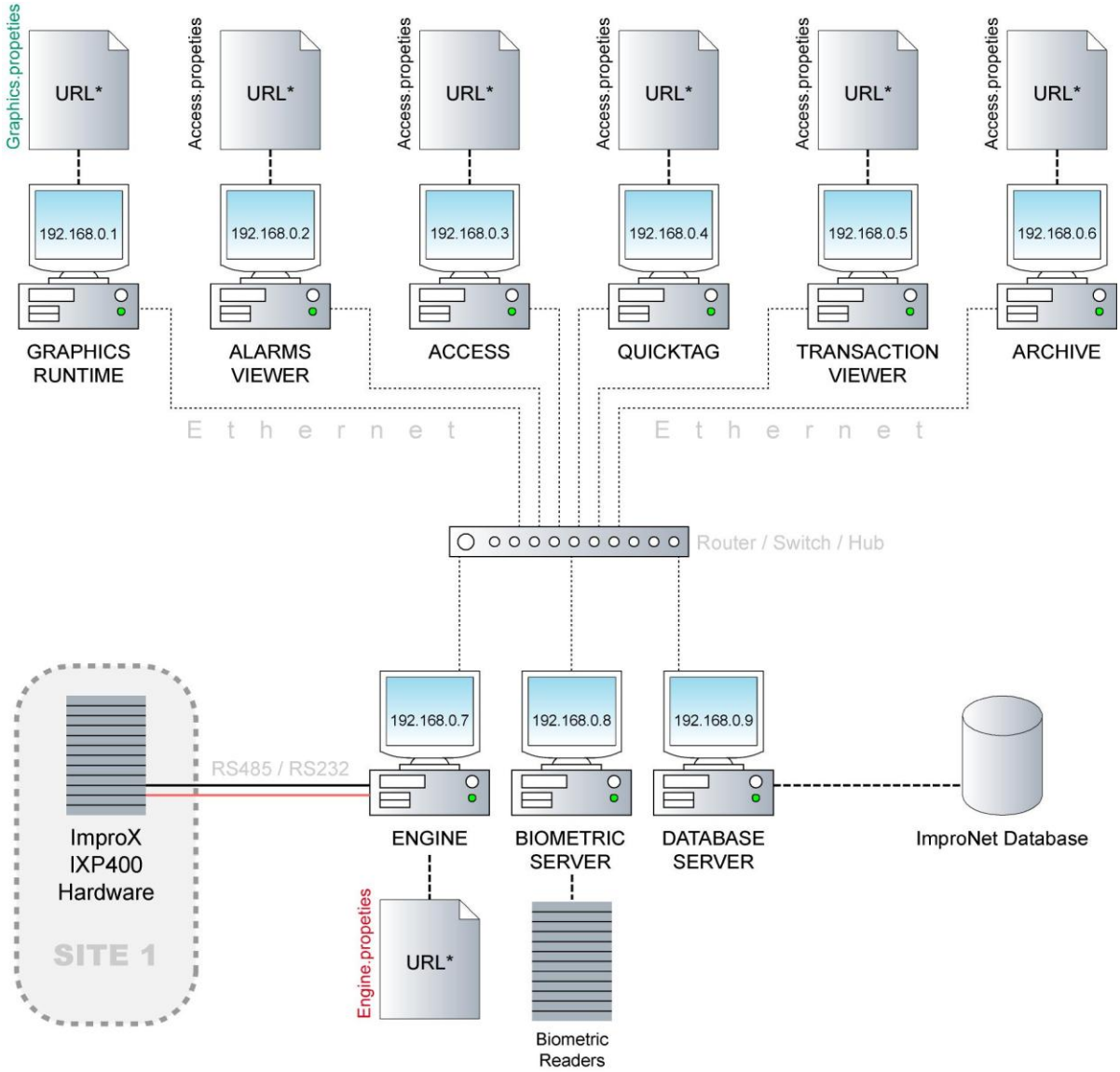
General Network Requirements

The following requirements are essential for ImproNet to operate over a network:

- Network hardware must support the **TCP/IP** protocol
- The network must support **100 Mbps** bandwidth or greater

Running ImproNet Applications across a LAN

Figure 2 illustrates the network configuration for running ImproNet across a Local Area Network (LAN).



Firebird URL* = jdbc:firebirdsql:192.168.0.9:C:/ImproNet/Database/Impronet.fdb
SQL Server URL* = jdbc:jtds:sqlserver://localhost/DB400

Config LAN.jpg

Figure 2 – ImproNet Configuration across a LAN

Running ImproNet Applications across a WAN

Figure 3 illustrates the network configuration for running ImproNet across a Wide Area Network (WAN).

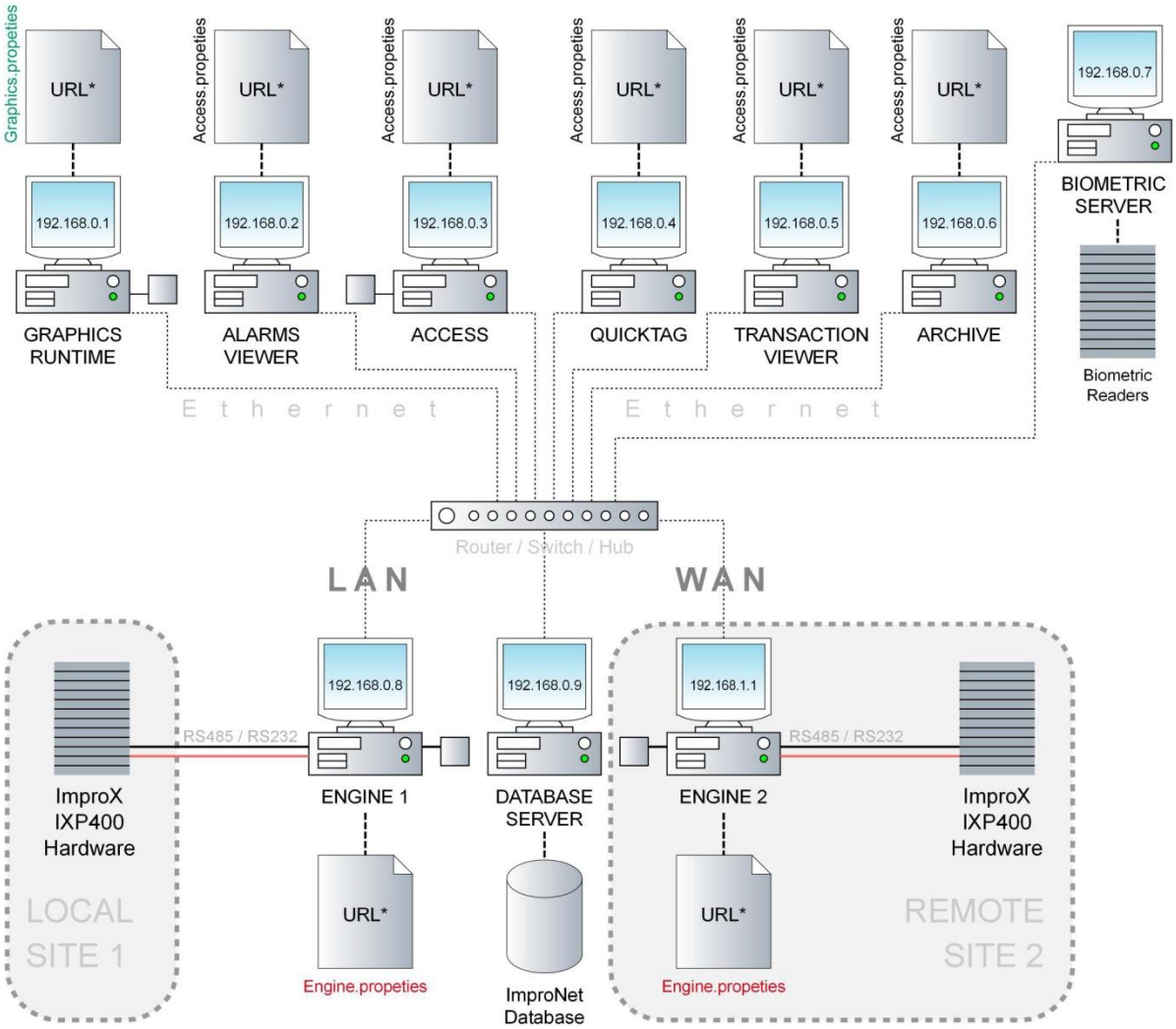


Figure 3 – ImproNet Configuration across a WAN

Communication across a WAN is generally slower than across a LAN. Therefore, a WANs performance must be carefully assessed before ImproNet is implemented across it.

Minimum WAN Requirements

An Engine, and the Controllers the Engine communicates with, needs a minimum throughput of 1 MBps. For example, a WAN capable of 2 MBps bandwidth, must assign at least 1 MBps for exclusive use by the Engine and Controllers.

Properties Files

ImproNet Client applications store their connection settings in editable text files called **Properties Files**. These files contain URLs that specify the location of the Database Server. If the URL is incorrect, the application will not function.

Properties Files are stored in the ImproNet root folder. The following applications have their own Properties files:

- Access
- Archive
- Engine
- Graphics
- Pump
- Biometric
- Web Reports
- Web-base QuickTag

The files have the same name as their application. For example, the Properties file for ImproNet Access is called **Access.properties**, and is stored in **C:\Impronet**.

Other ImproNet applications including **QuickTag**, **Visitor**, **Alarms** and **Transaction Viewer** use the **Access.properties** file.

*There is one **Access.properties** file per PC.*

Configuring Modules for a Stand-Alone (Single PC) System

This section provides the requirements for installing all ImproNet Modules, including the Database Server, on a single PC.

Connecting to the Database

The ImproNet Suite is installed by default to **C:\Impronet**. The URL in each Client **Properties File** points to the following default Database location:

- C:\Impronet\Databases\Impronet.fdb

If you move the Database to another location on the PC, you must change the URL in each Properties file to point to the new Database location.

For security reasons, we recommend that you do not share the Database folder.

The following code is the default format for the Database URL:

access.database.Interbase.URL=jdbc:firebirdsql://localhost/C:/ImproNet/Database/Impronet.fdb

If you move the ImproNet Database, you must update this code to reflect the new location. For example, if you move the **IMPRONET.FDB** file to a folder called **Site1** on drive **D**, you must change the URL to the following:

access.database.Interbase.URL=jdbc:firebirdsql://localhost/D:/Site1/Impronet.fdb

If other ImproNet Applications are installed on the Database Server, the URLs in each Client Properties File must use a local path, not a network path.

Configuring Modules for a LAN (Firebird)

If ImproNet Modules are distributed across a LAN, Properties files must be edited to point to the Database Server PC, and the location of the Database on the PC.

Connecting to the Database

Figure 4 shows an example of the **Engine.properties** file when ImproNet is installed over a network.

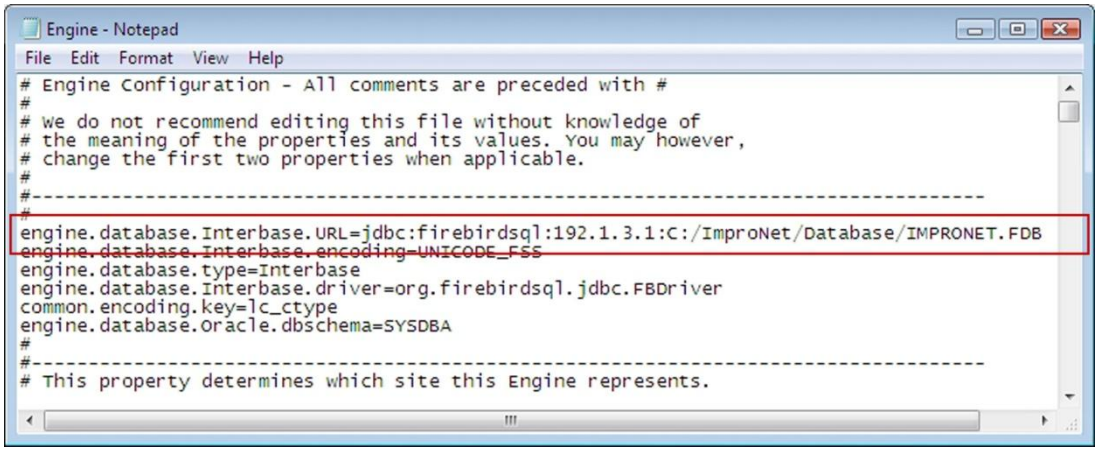


Figure 4 – Edited Engine Properties File

In Figure 4, the Database resides on a PC with an IP Address of **192.1.3.1**. In a stand-alone configuration, the default computer address is always **Localhost**. In a networked environment, replace **Localhost** with the **IP Address** or **Machine Name** of the Database Server.

Configuring ImproNet for a Microsoft SQL Server 2000 Database

*Microsoft SQL Server 2000 will NOT run on the **Windows® Vista** platform.*

*If using the **Windows® XP** platform ensure that you run Microsoft SQL Server 2000 with, at minimum, Service Pack 4 installed.*

Configuring Microsoft SQL Server for ImproNet

1. Open the **SQL Server Enterprise Manager** from **SQL Enterprise Manager**>**Console**> **Microsoft SQL Servers**.

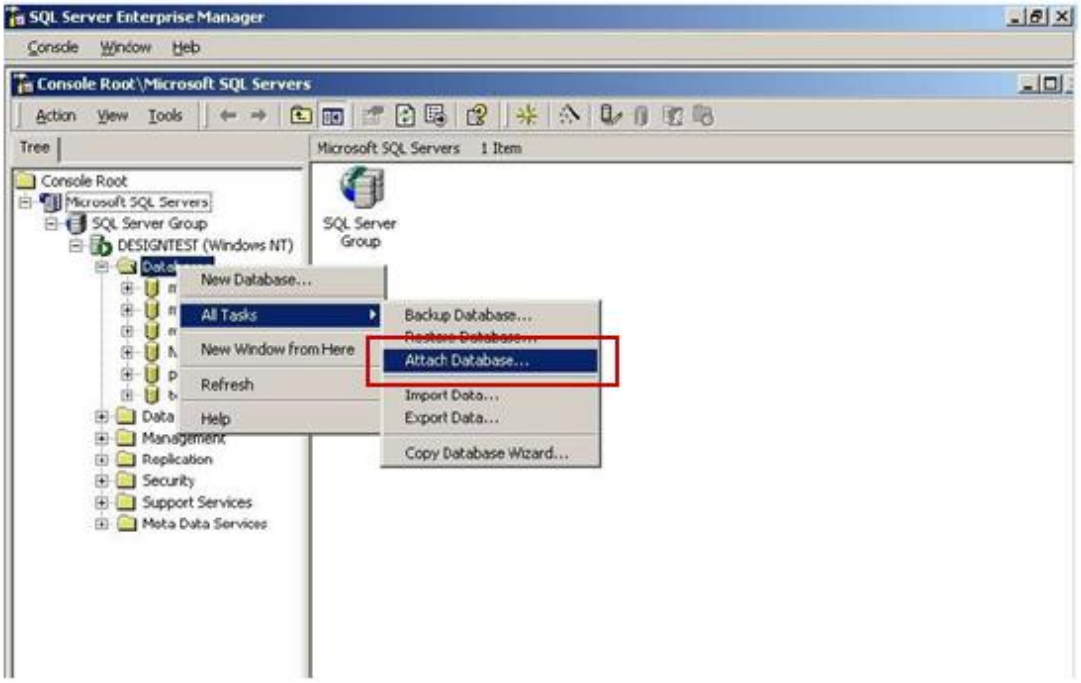


Figure 5 – SQL Server Enterprise Manager

2. Connect to the local server via **Console Root**>**SQL Server Group**>**Databases**.
3. Right-click on the **Databases** folder.
4. Select **All Tasks**.
5. Select the **Attach Database** option.
6. In the Attach Database dialog, click on the ... button.
7. In the Browse for Existing File dialog, select the ImproNet Database file **DB400.MDF**. The default path is C:\ImproNet\Database\sqlserver\DB400.MDF.
8. Click on the **OK** button.

*The default log file **DB400_LOG.LDF** is automatically added to the **Attach Database** window.*

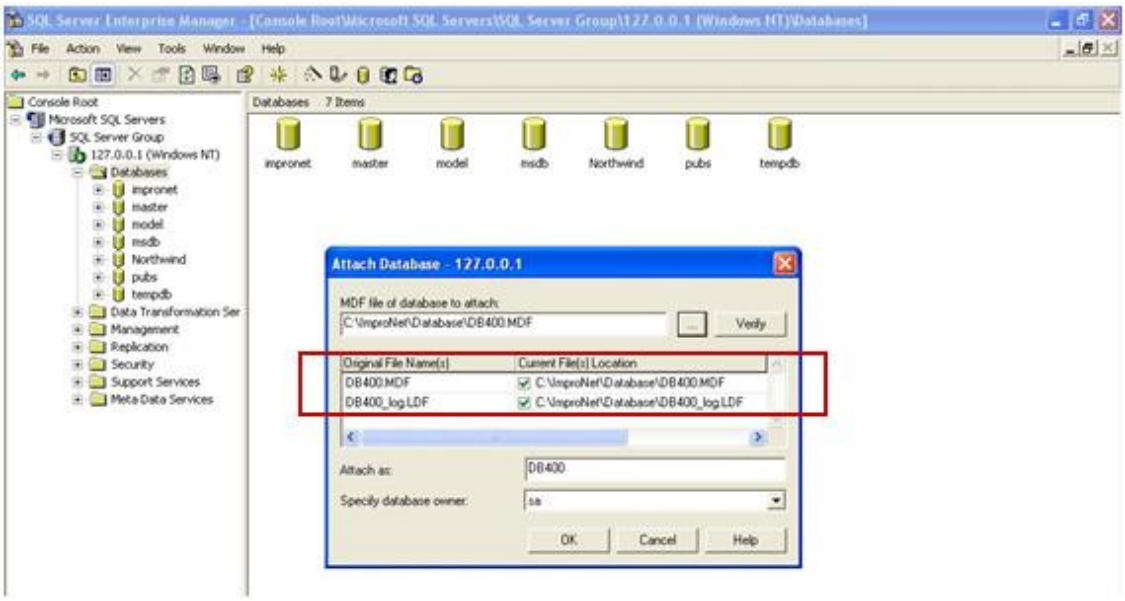


Figure 6 – Attach Database Dialog

A dialog appears confirming that the Database attached successfully.

Creating the SYSDBA User

Create a default log-in Username (**SYSDBA**) and Password (**masterkey**) as follows:

1. Open the **Security** folder.
2. Select the **Logins** option.

The right hand pane of the screen below lists the currently configured users.

3. Right-click on the right side on the **SQL Server Enterprise Manager** window.
4. Select the **New Login** option on the menu.

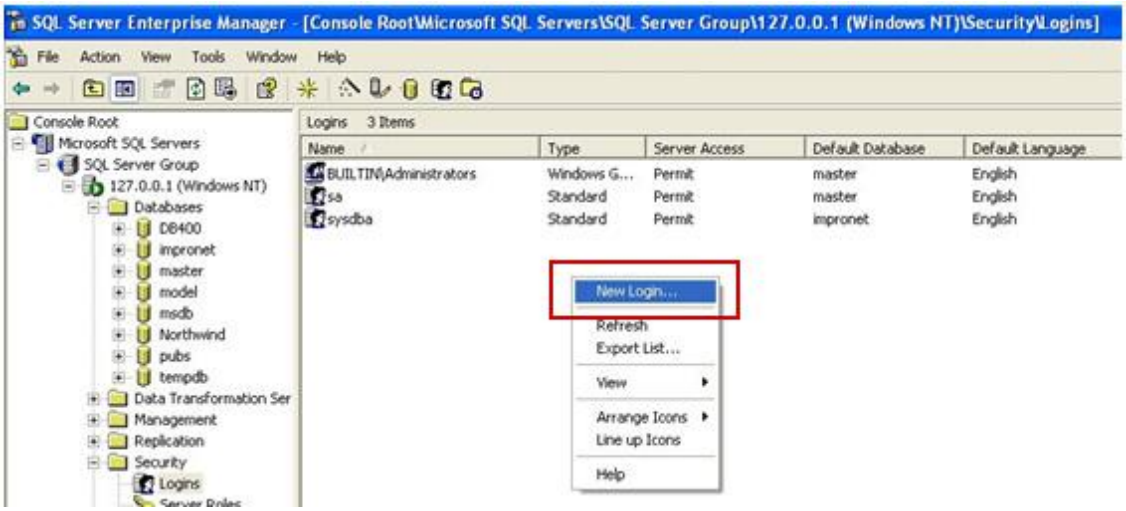


Figure 7 – Server Enterprise Manager – New Login Dialog

In the SQL Server Login Properties – New Login dialog, **General** tab:

5. Assign the Users **Name**, In this instance we used **SYSDBA**.
6. Assign the Users **Password**, the default password is **masterkey**.
7. Select **DB400** from the **Database** pull-down menu.

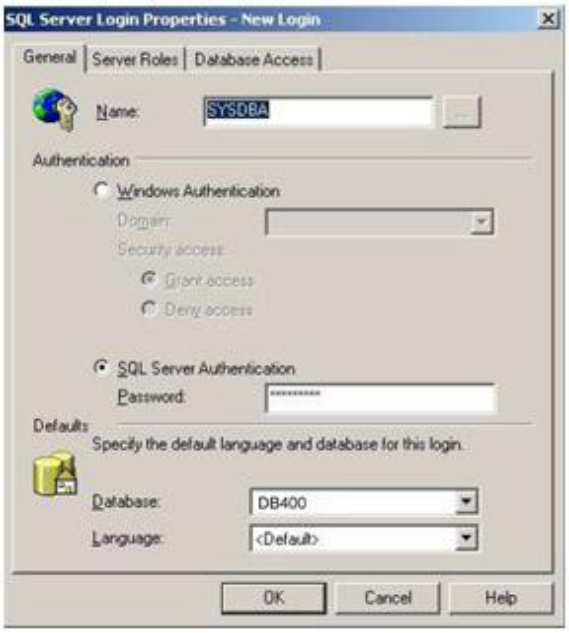


Figure 8 – In the SQL Server Login Properties – New Login Window, General Tab

In the **SQL Server Login Properties – New Login** dialog, **Server Roles** tab:

8. Check the check-box alongside each of the **Server Roles.**

Figure 9 – SQL Server Login Properties – New Login Window, Server Roles Tab

In the **SQL Server Login Properties – New Login** dialog, **Database Access** tab:

9. Ensure that the **SYSDBA** user has access to the **DB400** Database.
10. Click on the **OK** button completing the step.

Connecting to the Database

Figure 10 shows an example the **Engine.properties** file when ImproNet is installed over a network.

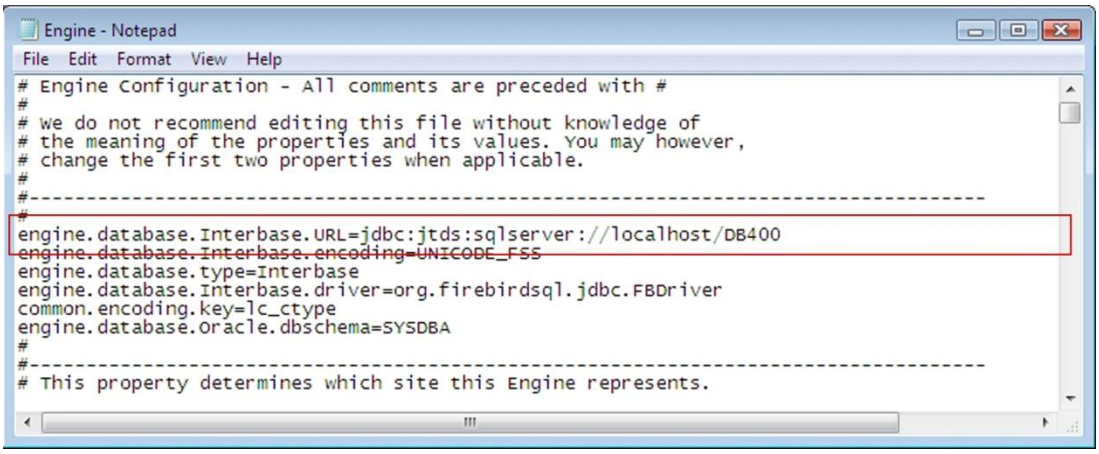


Figure 10 – Edited Engine Properties File

In a stand-alone configuration, the default computer address is always **Localhost**. In a networked environment, replace **Localhost** with the **IP Address** or **Machine Name** of the Database Server.

Configuring ImproNet for a Microsoft SQL Server 2005 (Standard Edition) Database

Installing Microsoft SQL Server 2005

1. Run **Disk 1** of the Microsoft SQL Server 2005 Software.
2. At the Start dialog, under Install, select **Server Components, Tools, Books Online and Samples**.
3. At the End User Licence Agreement dialog, select the **I Accept the Licensing Terms and Conditions** checkbox.
4. Click the **Next** button.
5. At the Installing Prerequisites dialog, click the **Install** button.
6. On successful installation of the prerequisite components, click the **Next** button.

Microsoft SQL Server Installation Wizard

1. Click the **Next** button.
2. At the System Configuration Check dialog, click the **Next** button.
3. In the Registration Information dialog, fill in the required details. These include:
   - **Name**
   - **Company**
   - **Product Key**
4. Click the **Next** button.
5. In the Components to Install dialog, select the components for installation.
6. Click the **Next** button.
7. In the Instance Name dialog, select the **Default Instance** radio button.
8. Click the **Next** button.
9. In the Service Account dialog, select the **Use a Domain User Account** radio button.
10. Complete the **Username**, **Password** and **Domain** textboxes.
11. From the Start Services at the End of Setup pane, select the **SQL Server** checkbox.
12. Select the **Analysis Services** checkbox.
13. Click the **Next** button.
14. At the Authentication Mode dialog, select the **Mixed Mode** checkbox.
15. Complete the **Enter** and **Confirm Password** textboxes.
16. Click the **Next** button.
17. At the Collation Settings dialog, click the **Next** button.
18. At the Error and Usage Report Settings dialog, click the **Next** button.
19. At the Ready to Install dialog, click the **Install** button.
20. At the prompt, insert **Disk 2** into the drive and click the **OK** button.
21. When all Products show their Status as “Setup Finished”, click the **Next** button.
22. At the Completing Microsoft SQL Server 2005 Setup dialog, click the **Finish** button.

After installation, you may want to install the latest service pack for Microsoft SQL Server 2005. Follow the on-screen prompts.

Creating a Login Account for SYSDBA

1. In Windows®, click **Start**>**Programs**>**Microsoft SQL Server 2005**>**SQL Server Management Studio**.

Figure 11 – Connect to Server Dialog

2. In the Connect to Server dialog, from the Server Name drop-down list, select the appropriate **Server Name**.
3. In the Login textbox, type in **sa**.
4. In the Password textbox, enter the **password** you created in the section titled Microsoft SQL Server Installation Wizard (page 30), point 15.

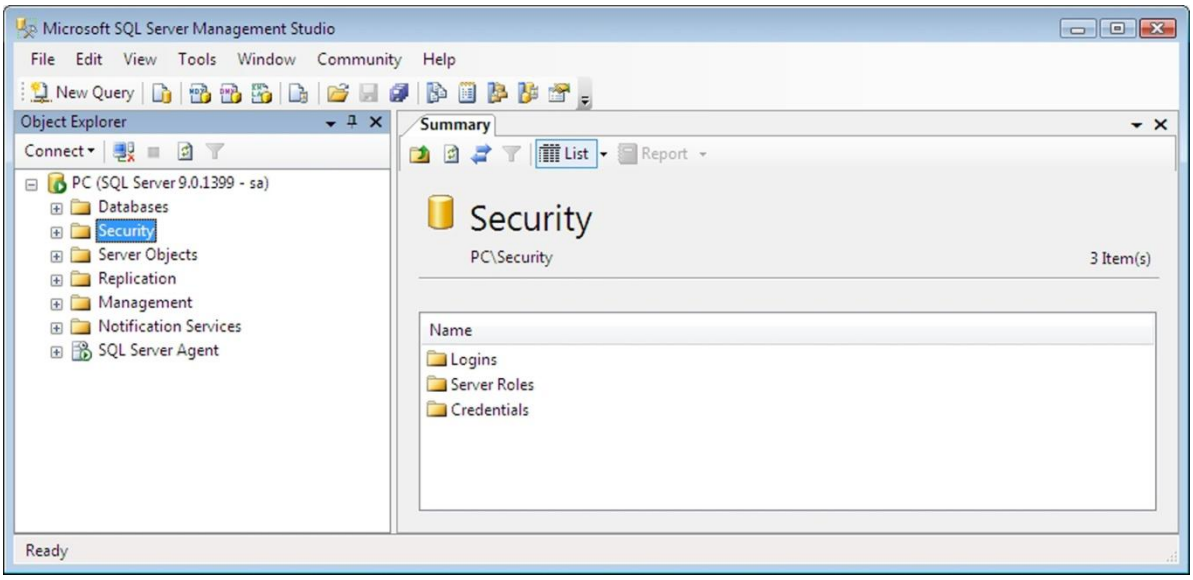


Figure 12 – Microsoft SQL Server Management Studio Dialog

5. In the Object Explorer Pane, select the **Security** folder.
6. Right-click over the Security folder and select the **New** menu option.
7. Select the **Login** menu option.

Login – New Dialog

1. On the **General page**, in the Login Name textbox, type in **SYSDBA**.
2. Select the **SQL Server Authentication** radio button.
3. In the Password and Confirm Password textboxes, type in a suitable **password**.

*In this example we used the password **masterkey**.*

4. Deselect the **Enforce Password Expiration** checkbox.
5. Select the **Server Roles page**.
6. In the right-hand pane, select the checkbox alongside each of the **Server Roles**.

Ensure that the SYSDBA user has access to the DB400.MDF Database.

7. Click the **OK** button.

Configuring Microsoft SQL Server for ImproNet

Attaching the Database

1. In Windows®, click **Start**>**Programs**>**Microsoft SQL Server 2005**>**SQL Server Management Studio**.
2. In the Connect to Server dialog, from the Server Name drop-down list, select the appropriate **Server Name**.
3. In the Login textbox, type in **SYSDBA**.
4. In the Password textbox, enter the **password** you created in the section titled Login – New Dialog (page 31), point 3.
5. In the Object Explorer Pane, select the **Databases** folder.
6. Right-click over the Databases folder and select the **Attach** menu option.
7. In the Attach Databases dialog, click the **Add** button.
8. In the Locate Database Files dialog, browse to the **DB400.MDF** Database.

*The default path is **C:\ImproNet\Database\sqlserver\DB400.MDF**.*

9. Click the **OK** button.
10. In the Attach Databases dialog, click the **OK** button.

From the Object Explorer pane, if you select the Databases folder, you should see the DB400 Database in the list on the right-hand side pane.

11. From the File drop-down menu, select **Exit**.

Properties Files

1. In Windows®, click **Start**>**My Documents**.
2. Browse to **C:\ImproNet\Database\sqlserver**.
3. Select and Copy the following files:
   - **Access.properties**
   - **Biometric.properties**
   - **Engine.properties**
   - **Graphics.properties**
   - **Localization.xml**
4. Browse to **C:\ImproNet**.
5. Paste the copied files, ensuring that you replace the existing Properties files.

Configuring ImproNet Modules for a WAN

Running ImproNet across a WAN is similar to running ImproNet across a LAN. However, WANs generally have slower performance. ImproNet has options to minimize the resources required by a slower-than-usual architecture.

Advanced Engine Settings

Figure 13 shows an extract from the **Engine.properties** file. Lines beginning with a # are comments describing the settings. Edit the highlighted settings as required to compensate for the Engine running across a WAN:

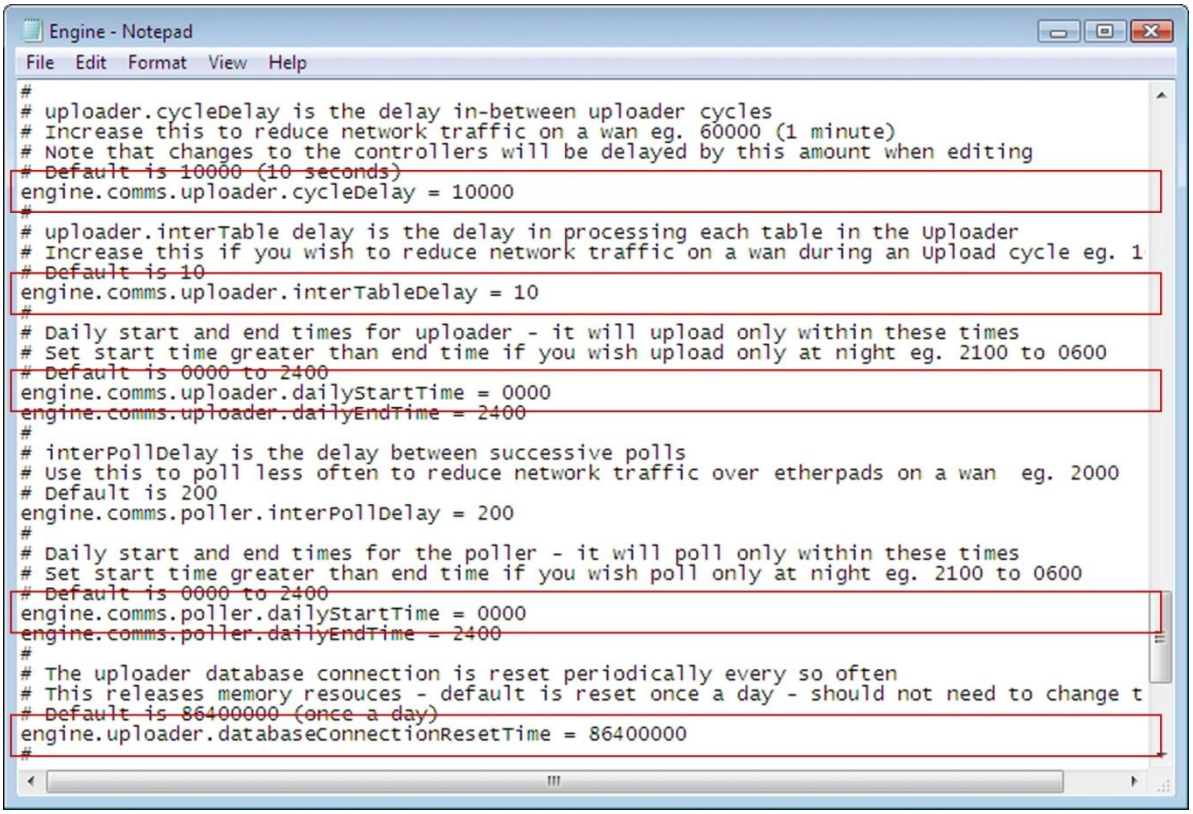


Figure 13 – Engine.properties WAN Settings

You can also edit these settings via the ImproNet Engine Software.

Figure 3 on page 23 illustrates a possible ImproNet Configuration where a second site is connected via a WAN. In this type of scenario, it is important to determine how much bandwidth is available to the Engine Server. If resources are limited, we recommend editing the advanced Engine settings to further reduce the bandwidth that Engine requires to operate efficiently.

Connecting to the Database

Refer to Figure 3 on page 23—to connect the **Engine 2** PC on **Site 2** to the **Database Server**; edit the **Engine.properties** file on Engine 2 to point to the Database Server.

Because a second Engine (Site) has been added, you must update the **Engine.properties** file on **Engine 2** to reflect Site 2. You must do this **before** you execute an Auto-ID procedure.

In this example, change the **System Site SLA** from **system.sitesla = 01000000** to **system.sitesla = 02000000**.

Using Routers Configuration

The following factors affect bandwidth when a router is used:

- Number of hardware devices configured in ImproNet Access
- Number of Tagholders
- Existing WAN load usage
- Number of ImproNet client applications that access data via a router

Router Configuration

WAN routers must enable *pass-through communication* on the port that the Database Server is using for connection. This is essential if the router has a built-in firewall.

Firebird Port

Firebird uses **Port 3050** by default. Therefore, ensure that WAN routers have **TCP/IP** enabled for network traffic sent to Port 3050.

Bandwidth Requirements

Every ImproNet installation will have different bandwidth requirements. For example, an Engine that uploads 200 Tags to a single Controller can do so through a 64 k ISDN line. However, an Engine that has to upload 5 000 Tags to five Controllers needs at least a 768 k dedicated ISDN line.

It is impossible to specify the exact requirement for a WAN. However, we recommend a *minimum* WAN connection bandwidth of **1 MBps**. For *optimal* performance across a WAN, we advise you to consider a connection with at least **2 MBps** of bandwidth.

Perform bandwidth-intense activities such as uploading Tag data to Controllers after-hours, thereby reducing network load during normal hours.

Refer to Part VII – Utilities for more information on the ImproX EC and ImproX EC^{II} Controllers configuration.

System Concepts

System Architecture Concepts

An ImproNet Access Control System comprises the following elements:

- Sites
- Controllers
- Locations
- Zones

The ImproNet System Architecture is illustrated elsewhere in this Manual.

Sites

Each System consists of one or more **Sites**. Sites are independent of each other. Each Site can have only one Host. The Host is the **Engine** Module for a particular Site.

Controllers

- An IXP300 Site supports up to 16 **IC Controllers**. Each Controller supports up to 48 **Terminals (Fixed Addresses)**.
- An IXP400 Site supports up to 64 **AC** or **EC Controllers**. Each Controller supports up to 64 **Terminals (Fixed Addresses)**.
- An IXP400i Site supports up to 64 **EC^{II} Controllers**. Each Controller supports up to 64 **Terminals (Fixed Addresses)**.

It is possible to use a mixture of IC, AC and EC Controllers on the same Site. However, a Site using a mixture of IC, AC and EC Controller types is limited to the parameters of the Controller with the lowest limits. For example, a Site with an IC Controller will accept a maximum of 16 Controllers and 8 000 Tags instead of the AC and EC Controller's limit of 160 000 Tags.

Location

A location is a physical access control point. It comprises a group of **Terminals** servicing an access control point such as a Door. A Location supports up to three Terminals for the following functions.

- Door Entry
- Door Exit
- Door Relay Control

Zones

A **Zone** is a group of Locations (access control points). Entry and exit to and from a Zone is achievable via its Locations only. Generally, a Zone is a physically bounded area containing one or more locations. A Zone can also contain other Zones within it. This enables an Operator to configure settings such as Anti-Passback settings. These Zones are referred to as *Nested Zones*.

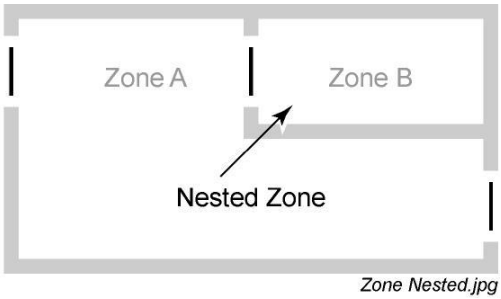


Figure 14 – Nested Zone

Zone Grouping is when one Zone is linked to another Zone to form a *Common Zone*. This enables Tagholders to enter via a Location in one Zone and exit via a Location in another Zone.

Adjacent Zoning is a form of Zone grouping. It is when two neighbouring Zones use a single Location to go from the one Zone to the other Zone.

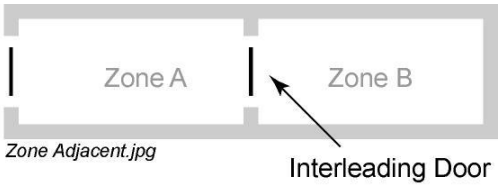


Figure 15 – Adjacent Zoning

System Building Blocks

ImproNet Software Suite

The ImproNet Software Suite is designed to run on Microsoft Windows® 2000, XP and Vista (Business or Ultimate). These limitations are important for the efficiency and reliability of the System.

Supervisory Elements—Host PC

Each Site requires a Host PC for control and supervision of the Site. Alternatively, multiple PC's can be used for the same function.

*In this manual, the term **Host PC** refers to the computers that perform control and supervisory functions, regardless of the number of PC's used.*

On a typical Site, the following functions are performed by the Host PC:

- **Database Server**—dedicated to the Site Database.

- **Site Engine**—dedicated to processing communications between the Database Server and the Controllers. It also performs a polling function from the Server to the Controllers.
- **Client Workstation**—dedicated to supervisory aspects. These include entering and deleting data, viewing Graphics Runtime and Alarms, preparing Transaction reports, and running Utilities. Note that some monitoring installations may need a dedicated PC to run Graphics Runtime.
- **CCTV**—required when Cameras are installed as part of the monitoring system.

Additional, dedicated CCTV PC's may be required depending on the number of cameras.

*The CCTV **DVR Server** must be a dedicated PC.*

System Buses

There are two system buses in an ImproNet Access Control System:

- **The Host Bus**—the RS232 or RS485 bus that links the Host PC via the Host Interface Unit (ImproX HI or ImproX RH), to the Controllers. EC and EC^{II} Controllers can operate on a LAN communications infrastructure. Each Site in a System requires its own Host Bus.
- **The Terminal Bus**—the RS485 bus that connects each Controller to its Terminals. There is one Terminal Bus per Controller.

Serial Peripheral Ports

Some hardware units have an RS232 Serial Peripheral Port. They can be connected to a single peripheral device.

Host Interface Unit

The Host Interface unit converts RS232 to RS485. It serves as an interface between the Host PC and the Controllers.

RH Interface Unit

The RH is the USB equivalent of the Host Interface unit. It converts RS485 to USB. It serves as an interface between a USB enabled Host PC and the Controllers.

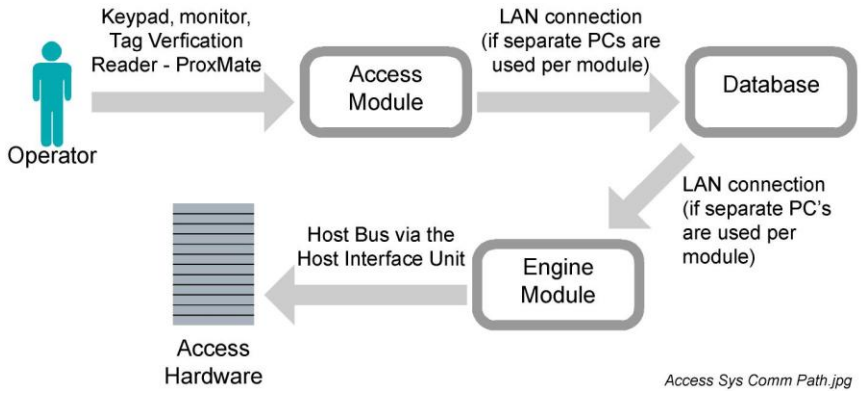


Figure 16 – Access System Communications Paths

Software Installation Procedure

ImproNet no longer supports Windows® 95, 98, or NT. ImproNet will, however, support Windows® Server platforms (Windows® 2000 Advanced Server and Windows® 2003 Server) only when used with a Microsoft SQL Server Database.

*Validated Linux Support exists for ImproNet **Engine**, **Access** and the **Database**. The validated Linux Operating Systems include: Fedora Core 7, Debian 4.0 and OpenSuSE10.*

Log on to Windows® with Administrator privileges to install ImproNet.

New ImproNet Installation

The ImproNet Software Suite is supplied on an installation **CD-ROM**. Before you install it, ensure you have read the following:

PC Hardware Requirements

Refer to the section Minimum PC Specifications on page 5.

TCP/IP Network

Do not install any software until the TCP/IP protocol is installed, and the machine is assigned an IP Address.

TCP/IP is required for single and multiple Host PC scenarios to provide IP Addresses. For a single Host PC without a Network Interface Card (NIC) install a Virtual Network Adapter such as the *Microsoft Loopback* Adapter or the *Microsoft Virtual Private Networking (VPN)* Adapter. These are virtual software adapters only; no additional hardware is required. Install the TCP/IP protocol using the Windows® Control Panel.

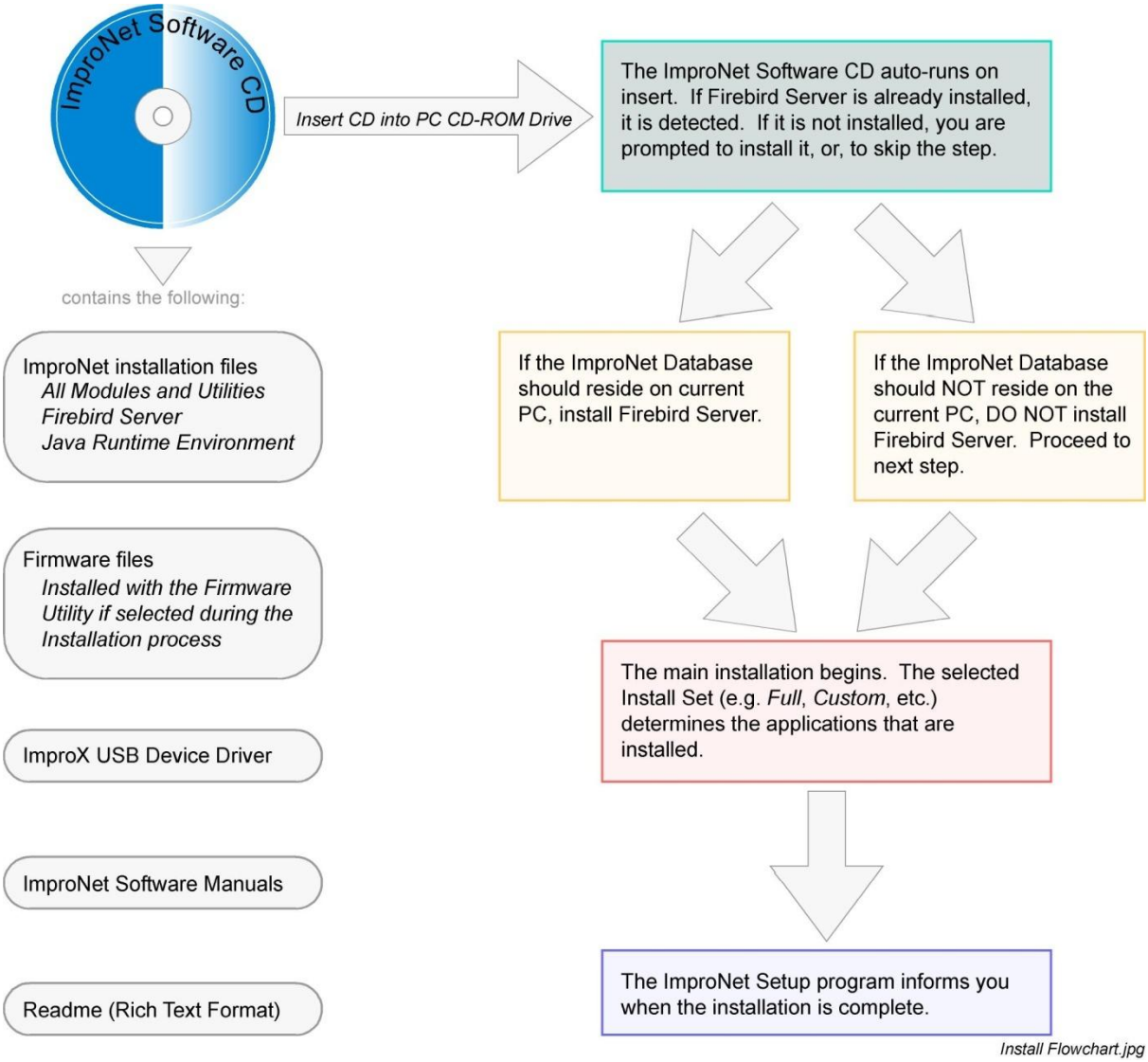


Figure 17 – ImproNet Software Installation Flowchart

Installation Sequence

*Read the **Release Notes** on the Installation CD. The following items are specifically mentioned: Removal of InterBase V6; Default Username and Password; Database Update, Coding and Error Settings; Windows® XP Restore Feature; Controller and Firmware Versions and New Software Features.*

*If you have an earlier version of **InterBase**, **InterServer**, or **InterClient** installed on the PC, you **MUST uninstall** them before running the Software Installation Wizard. New versions of these software programs are installed. If the Installation program detects an earlier version, you are prompted to remove the earlier version and start again.*

The ImproNet Installation CD uses an automated, interactive Installation **Wizard** to guide you through the installation process. The Wizard prompts you at various stages to select installation options. This makes it possible to customize the ImproNet Software Suite.

Install the ImproNet Software in the following sequence:

1. **Database Sever**—this is ESSENTIAL. Refer to the section, Installing the Database Server.
2. **Applications**—Modules and Utilities.
3. **Database**—Installed with the Engine Module.
4. **USB Driver**—Only if USB Enrollment Readers or Converters are used.

Installing the Database Server

A Database Server is required to host the ImproNet Database. If the ImproNet Suite is installed on to a single PC, the Database Server is installed automatically. However, if more than one PC is used to host the ImproNet Software, you must install the Database Server manually.

You need not install Firebird if you are using SQL Server.

Firebird automatically prompts to install, if a previous version is not detected.

Any PC on the network can host the Database Server. ImproNet uses **Firebird 1.5** as its Database Server. To install Firebird 1.5 manually, proceed as follows:

Installing Firebird

1. Select a PC to host the Database Server.
2. Insert the ImproNet Installation CD in the PC's CD-ROM drive.
3. Browse to the **\database\firebird** directory on the ImproNet Installation CD.
4. Double-click **Firebird.exe**.
5. In the Select Language Setup dialog, from the drop-down menu, select your preferred **language**.
6. Click the **OK** button.

Firebird Installation Wizard

1. At the Welcome dialog, review and follow the on-screen instructions.
2. Click the **Next** button.
3. At the Licence Agreement dialog, select the **I Accept the Agreement** radio button.
4. Click the **Next** button.
5. Review the Information dialog, and then click the **Next** button.
6. In the Select Destination Location dialog, select the **Destination Directory**—we recommend that you use the default location of **C:\Program Files\Firebird\Firebird_1_5**.

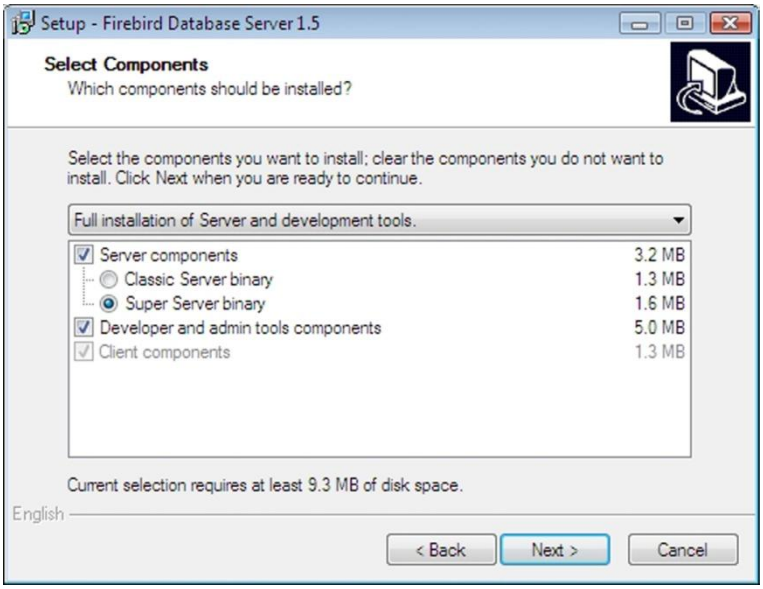


Figure 18 – Firebird Select Components

7. From the drop-down menu, select the **Full Installation of Super Server and Development Tools** option.
8. At the Select Start Menu Folder screen click **Next**.

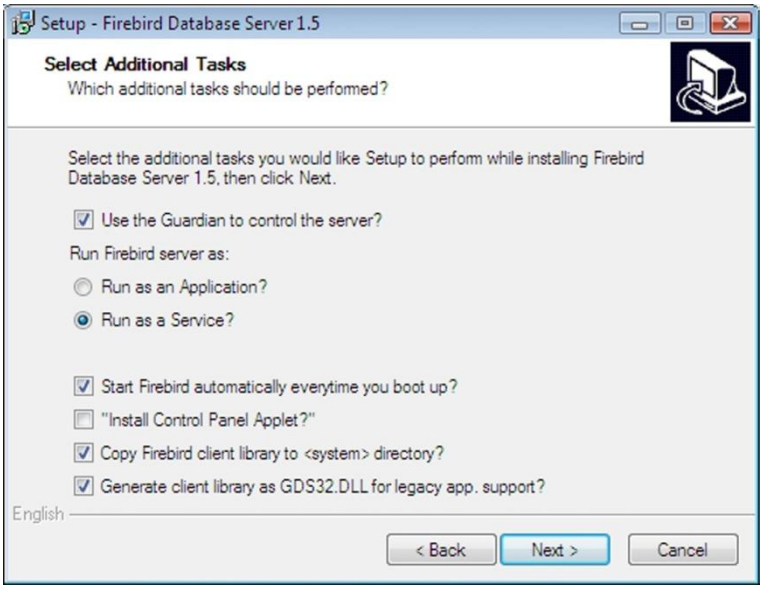


Figure 19 – Firebird Select Additional Tasks

In Vista installations, ensure that you de-select the "Install Control Panel Applet?" option.

9. On the Select Additional Tasks screen:
   - Select the **Use the Guardian to Control the Server?** option.
   - Select **Run as a Service?** option.
   - Select the **Start Firebird Automatically Everytime You Boot Up?** option.
   - Select the **Copy Firebird Client Library to <System> Directory?** option.
   - Select the **Generate Client Library as GDS32.DLL for Legacy app. Support?** option.

10. Click the **Next** button.
11. Click the **Install** button.
12. Review the Information dialog and then click the **Next** button.
13. Click the **Finish** button.

ImproNet Installation Procedure

To install the ImproNet Software Suite on a single Host PC proceed as follows:

1. Insert the ImproNet Installation CD into the CD-ROM drive.
2. Select the **Install ImproNet Suite** option.

If the CD does not start up automatically, browse the CD in Windows® Explorer and double-click Setup.exe.

3. Select **English** as the language option.
4. Click the **OK** button.

If no Database Server is present, one is installed. Follow the onscreen instructions for this.

5. At the Introduction screen, click **Next**.
6. At the Licence Agreement screen, select the **I Accept the Terms of the Licence Agreement** radio button.
7. Click the **Next** button.
8. At the Choose Install Folder screen, click **Next**.

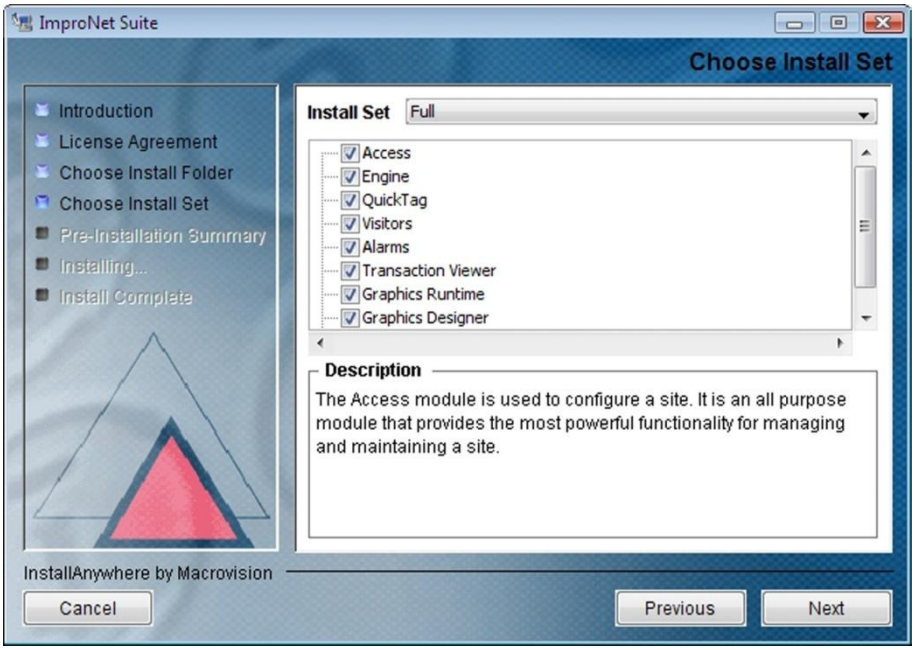


Figure 20 – Install Set Menu

9. At the Choose Install Set screen, from the **Install Set** drop-down list, make your preferred installation type selection.

An Install Set is a collection of pre-selected applications suitable for specific scenarios.

Customize an Install Set option by selecting or de-selecting applications from the list.

10. Click the **Next** button.
11. Click the **Install** button.
12. At the Install Complete dialog, click the **Done** button.

Installing the Access or Engine Modules Only

This Section describes the installation procedure for the Access and Engine Modules and the Database Server only.

Installing ImproNet Access Only

To Install the Access Module only, proceed as follows:

1. Insert the ImproNet Installation CD into the CD-ROM drive. If the CD does not start up automatically, browse the CD in Windows® Explorer and double-click **Setup**.
2. The **Install Anywhere** screen displays and files are extracted.
3. Select **English** as the language option.
4. Click **OK**.

If a Database Server is present, it is detected. If no Database Server is present, one is installed. Follow the onscreen instructions for this.

5. Click **Next**. The License Agreement screen displays.
6. Select the **I Accept the Terms of the Licence Agreement** option.
7. Click **Next**. The **Choose Install Folder** screen displays.
8. Click **Next**.
9. Select the **Custom** option from the **Install Set** menu.
10. Select the **Access** checkbox from the list.
11. Clear all other checkboxes.
12. Click **Next**.

Installing ImproNet Engine Only

To Install the Engine Module only, proceed as follows:

1. Insert the ImproNet Installation CD into the CD-ROM drive. If the CD does not start up automatically, browse to the CD in Windows® Explorer and double-click **Setup.exe**.
2. The **Install Anywhere** screen displays and files are extracted.
3. Select **English** as the language option.
4. Click **OK**.

If a Database Server is present, it is detected. If no Database Server is present, one is installed. Follow the onscreen instructions for this.

5. Click **Next**. The License Agreement screen displays.
6. Select the **I Accept the Terms of the Licence Agreement** option.
7. Click **Next**. The **Choose Install Folder** screen displays.
8. Click **Next**.
9. Select the **Custom** option from the **Install Set** menu.
10. Select the **Engine** checkbox from the list.
11. Clear all other checkboxes.
12. Click **Next**.
13. Click **Install**.

*During the Engine Module installation, a blank Database is created in **C:\ImproNet\Database**.*

*The Installation Wizard prompts you to install **Firebird** database if there is no Database Server on the PC. If the Database Server is installed on another PC, cancel the Database install set-up.*

Next, proceed as follows:

1. Connect the ImproX hardware via the Host Interface to the RS232 Serial Port on the **Engine PC**.
2. If the Database is not installed to **C:\ImproNet\Database** on the Engine PC, set the **Database Connection URL** to the location of the Database. For further information on Engine Properties configuration, refer to the Properties Files section on page 24.

Database Encoding

The default database uses **UNICODE-FSS** encoding. **ISO 8859_1** (Western Europe) and **WIN1250** (Eastern Europe) are provided for archiving support and for installations that need ImproNet Pump.

Install USB Driver for USB Registration Reader Interface

ImproNet uses a USB Registration Reader Interface to read Tags. Some Interface versions also provide an RS485 communication link to the Controllers.

The ImproNet Installation CD includes a USB driver for the USB Registration Reader Interface. You can find the USB driver in the following locations:

- USB_Device_Driver directory on the CD
- The **ImproNet** folder on the Host PC

To install the driver, proceed as follows:

*If there are old USB Drivers on the PC, delete them **before** installing the provided driver.*

1. Plug the **USB Registration Interface** into a USB port on the PC. The **Found New Hardware Wizard** displays.

2. Follow the onscreen instructions. In some cases, two drivers install; one for the **USB Registration Reader** and one for the **COM port to USB Bridge**. Therefore, the Wizard pops up twice.

In **Windows® XP**, proceed as follows:

1. The second time the wizard pops up, select **Install From a List or Specified Location**.
2. Click **Next**.
3. Select **Search for Best Driver in these Locations** and select **Include this Location**.

*The Location specified should be the **USB_Device_Driver** folder.*

4. Click **Next**. Ignore any *warning* dialog screen, if displayed.
5. Click **Finish.**

*On some PC's, the **New Hardware Found** wizard is displayed every time a **USB Registration Reader Interface** with a new USB Serial Number (Fixed Address) is plugged in. If this happens, choose the option to automatically install the unit. The **New Hardware Found** wizard will not display again.*

Upgrading an Existing Installation

1. Backup the existing ImproNet Database.
2. Copy the **Properties** files if ImproNet is running on a LAN or WAN.
3. Uninstall existing ImproNet Modules.
4. Install New ImproNet Modules.
5. Ensure that the Database Server is **Firebird 1.5** or higher. If not, uninstall the existing version and replace it with the newer version.
6. Upgrade the ImproNet Database if necessary.
7. Upgrade the Controller and Terminal Firmware if necessary.

*Ensure that you configure your ImproX EC and ImproX EC^{II} Controllers correctly **before** proceeding further with your ImproNet installation. Refer to Part VII – Utilities for configuration information.*

Pre-configuration Procedure

RS485 Comms Infrastructure

When *all* ImproNet Software components are installed, you need to perform the **Pre-configuration Procedure**. This procedure determines if the hardware communication infrastructure is functioning correctly.

It is critical that there are no communication problems prior to Software configuration. Otherwise, the System will not function.

The ImproNet hardware operates on a two-tier communications architecture that comprises:

- **Host Communications**—Connects to ImproX Controllers and the Host Interface, or ImproX RH
- **Terminal Communications**—Connects to ImproX Terminals

Identifying the Hardware

When the ImproX hardware is physically connected and powered, perform the following steps to determine if the hardware is communicating correctly:

*Ensure that the Engine has a working connection to the ImproNet Database. Configure this connection in the **Engine.properties** file. For more information, refer to page 24 for a single PC, page 25 for a LAN, or page 30 for a WAN.*

Auto-ID

You can perform an **Auto-ID** process at any time. During an Auto-ID, the Engine polls attached Controllers and Terminals, identifying their **type**, and their **Logical Address**.

Hardware detected for the first time receives a Logical Address.

Ensure the Engine is stopped before executing the Auto-ID.

To open ImproNet Engine and run Auto-ID, proceed as follows:

1. In Windows®, click **Start**>**Programs**>**ImproNet**>**Engine**.
2. Click the button. The Auto-ID process starts.

When a Logical Address has been allocated, it is never changed. This ensures continuity in the ImproNet Database.

*See **Part I – Hardware**, **Installation Information (Fixed Addresses** for extra information on Fixed Address arrangement when using the ImproX TT (Antenna Ports 1 and 2).*

Ping the Hardware

After the Auto-ID is performed, use the **ImproNet Firmware Upgrade** Utility to ping the hardware.

To open the Firmware Upgrade utility, proceed as follows:

- In Windows®, **click Start**>**Program Files**>**ImproNet**>**Utils**>**Firmware Upgrade**.

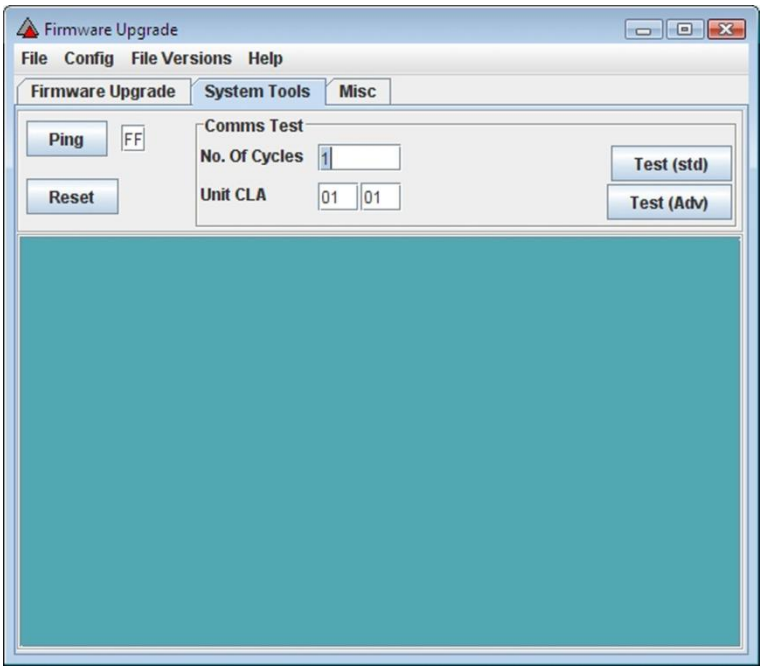


Figure 21 – Firmware Upgrade Utility

LAN Comms Infrastructure

Periodic hardware maintenance ensures that units run efficiently and that problems requiring attention are noted.

Impro Technologies does not support on-site repairs. Should an ImproX unit fail, return it to your local Impro Distributor. They will repair or replace the unit.

Basic Maintenance

Cleaning Unit Housings

Wipe unit housings with a damp, lint-free cloth. Do not use detergents or solvents.

Cleaning Inside Unit

Do not use water, detergents, or other chemicals inside an ImproX unit.

Use a high-pressure air hose to clean *inside* ImproX units.

Maintenance Tools

Ethernet Configuration Utility

Use the **Ethernet Configuration Utility** to find ImproX EC Controllers on the network and assign Controller IP Addresses. To open the Ethernet Configuration Utility, proceed as follows:

In Windows®, click **Start**>**Programs**>**ImproNet**>**Utils**>**Ethernet Configuration Utility**.

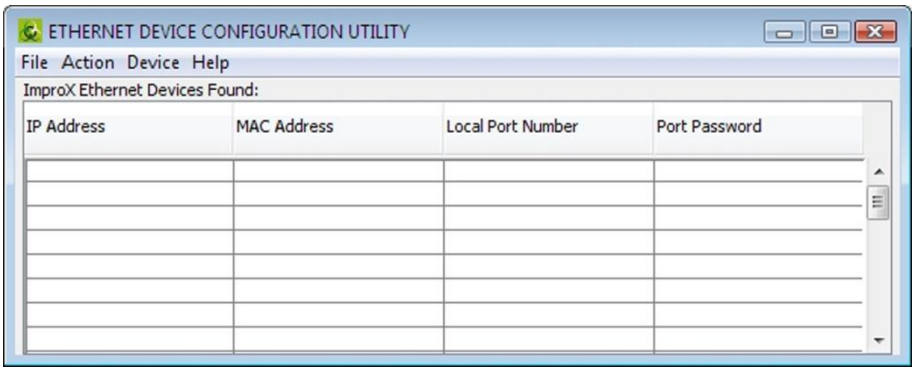


Figure 22 – Ethernet Configuration Utility

Ethernet Discovery Utility

Use the **Ethernet Discovery Utility** to find ImproX EC^{II} Controllers on the network and assign Controller IP Addresses. To open the Ethernet Discovery Utility, proceed as follows:

In Windows®, click **Start**>**Programs**>**ImproNet**>**Utils**>**Ethernet Discovery Utility**.

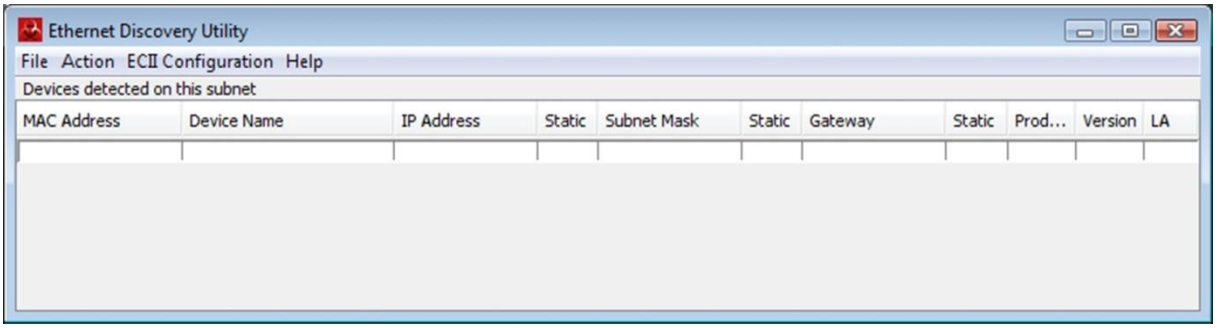


Figure 23 – Ethernet Discovery Utility

Firmware Upgrade Utility

The following functions in the **Firmware Upgrade Utility** can be used for maintenance and fault-detection of ImproX hardware:

- **Ping Test**—indicates the installed ImproX hardware that is communicating on the communications busses. The Ping Test detects the communications interface, Controllers and Terminals. Refer to the **Firmware Upgrade** information in Part VII of this manual for operational details.
- **Comms Test**—run to determine the quality of communications on the Controller (Host) communications bus (Port 2), and Terminal communications bus (Port 1). To prevent potential communications errors, tested units should return a pass of 100 percent. A pass rate less than 100 percent indicates potential problems with the hardware or communications media.

Perform a Ping Test

The **Ping Test** requests ImproX Controllers and Terminals to transmit their **Fixed Address**, **Product ID** and **Logical Address**.

To execute a Ping test, proceed as follows:

1. Open the **Firmware Upgrade Utility**.
2. On the menu, select **Config**>**Protocol**.
3. If an ImproX HI or ImproX RH communications interface device is used, select the **RS232** option and enter the relevant **Comms Port Number**.

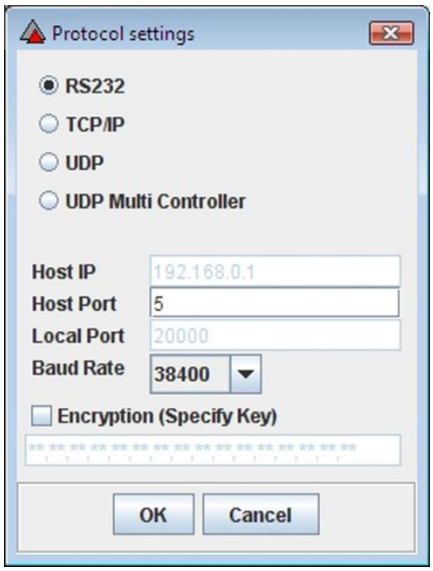


Figure 24 – Protocol Settings Dialog

4. Click the **Ping** button.
5. Ensure that all Terminals and Controllers are identified.

We recommend that a list of each Terminal and its physical location be updated during the hardware installation process. This ensures an efficient software configuration process.

6. Open the **ImproNet Firmware Upgrade** Utility and run a **Comms Test**. Ensure a pass rate of 100% is achieved.

Ensure that the communication infrastructure is working correctly before configuring ImproNet.

USER NOTES